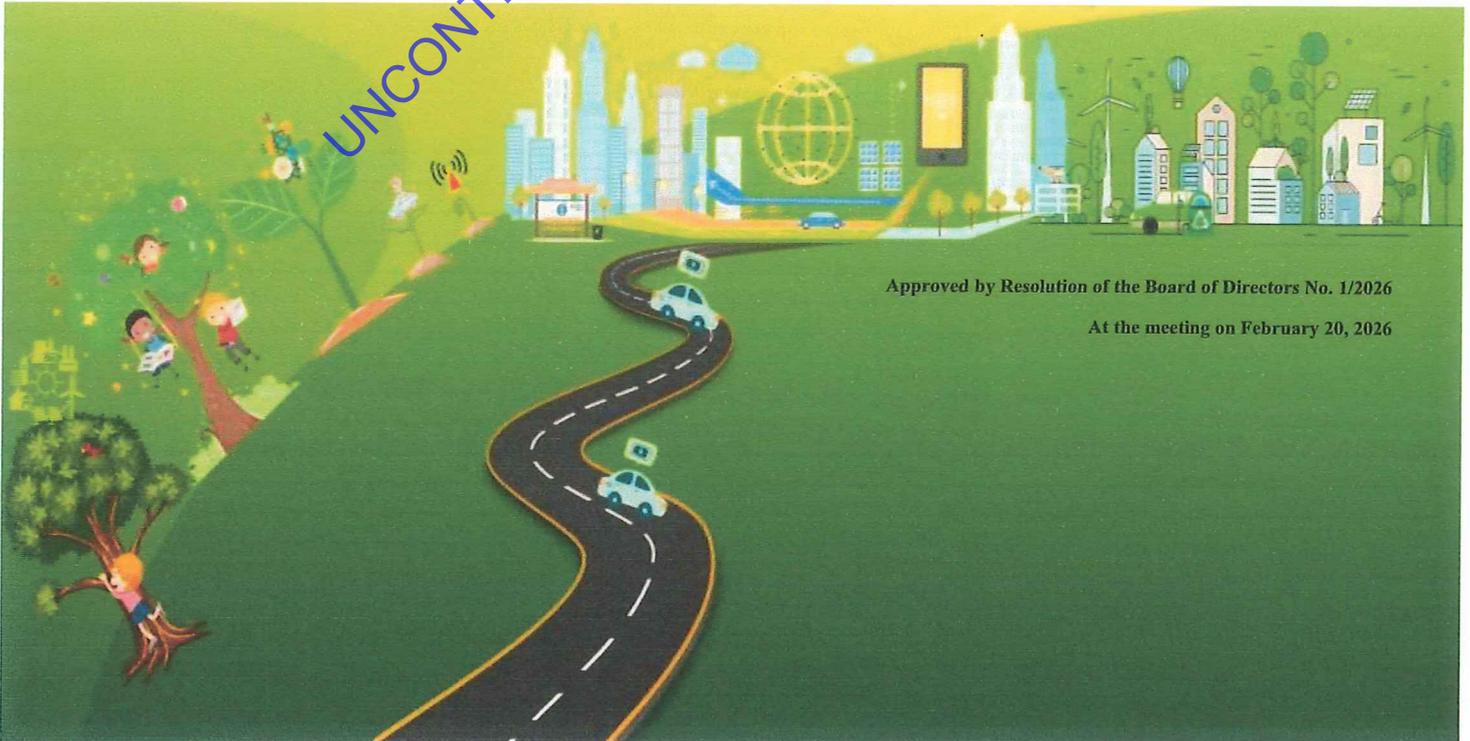




# Research and Development Policy

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Approved by Resolution of the Board of Directors No. 1/2026

At the meeting on February 20, 2026



## Research and Development Policy

ALT Telecom Public Company Limited and affiliated companies

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### ALT Telecom Public Company Limited and affiliated companies

#### 1. Principles

ALT Telecom Public Company Limited recognizes that research and development in technology and innovation are critical factors in strengthening its competitive capabilities, enhancing the value of its products and services, and supporting sustainable long-term business growth amid the rapid evolution of digital technologies and the telecommunications industry.

The Company has therefore established this Research and Development Policy as a structured framework to guide its operations in a systematic manner, in alignment with the Company's corporate strategy, the principles of good corporate governance (Corporate Governance), and the Environmental, Social, and Governance (ESG) framework. The Policy aims to ensure that research and development initiatives create sustainable value for all stakeholders.

- 1.1 To enhance the Company's technological and innovation capabilities in order to maintain sustained competitiveness in the market.
- 1.2 To support the development of telecommunications solutions and digital infrastructure that effectively address practical application requirements.
- 1.3 To enhance operational efficiency, reduce costs, and expand business opportunities.
- 1.4 To support sustainable business operations in accordance with the principles of Environmental, Social, and Governance (ESG) and good corporate governance.

#### 2. Scope

This Policy covers all research and development activities of the Company, including but not limited to the following:

- 2.1 Research and development of telecommunications technologies and digital infrastructure.
- 2.2 The development and enhancement of products, services, and intelligent communication system solutions.
- 2.3 The application of digital technologies, innovation, and automation systems in business operations.
- 2.4 Research and development projects related to customers, government initiatives, and private sector projects.
- 2.5 All personnel at every level and across all departments involved in the research and development process.



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#### 3. Definitions

To ensure consistent interpretation of this Policy, the Company hereby prescribes the following key definitions:

“Research and Development (R&D)” means the systematic process of studying, analyzing, designing, experimenting, testing, refining, and developing technologies, innovations, products, services, or solutions in order to enhance operational efficiency or enable commercial application.

“Innovation” means new ideas, methodologies, technologies, or processes that create value, enhance efficiency, or generate business differentiation.

#### 4. Compliance

**To develop and further enhance the Company’s core technologies.**

The Company focuses on research and development to enhance the efficiency, stability, security, and scalability of telecommunications systems and digital infrastructure, enabling them to accommodate evolving market and customer demands.

4.1 To focus on the development of solutions that effectively address practical application requirements.

By taking into consideration customer requirements, suitability for practical use, system quality, cost-effectiveness of investment, and the potential for commercial application or enhancement of the Company’s operational efficiency.

4.2 To promote the adoption of innovation and digital technologies.

Such as the Internet of Things (IoT), smart systems, digital platforms, data analytics, and automation systems, in order to enhance operational efficiency, elevate service delivery standards, and create new business opportunities.

4.3 To give due consideration to cybersecurity and information security protection.

By prioritizing the design and development of systems in compliance with applicable laws, regulations, and data security standards in order to foster trust and confidence among customers and stakeholders.

4.4 Integrate ESG principles into the research and development process.

The Company takes into consideration environmental impacts, efficient resource utilization, social responsibility, and operational transparency in parallel with the development of technology and innovation.



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4.5 Promote the development of personnel capabilities in technology and innovation.

By supporting training programs, knowledge sharing, and skills development in order to foster a culture of continuous learning and innovation within the organization.

4.6 Governance and Monitoring.

4.6.1 The Management is responsible for overseeing research and development activities to ensure alignment with the Company's Policy, corporate strategy, and business plan.

4.6.2 Establish clear research and development plans, objectives, and strategic direction, including the prioritization of projects, as well as the appropriate allocation of resources and budget.

4.6.3 Regularly monitor and evaluate R&D performance by assessing progress, effectiveness, technical and commercial outcomes, and practical implementation.

4.6.4 Report research and development performance to senior management to support decision-making, improve operational approaches, and formulate future strategies.

4.6.5 Periodically review and revise the Research and Development Policy to ensure alignment with changes in technology, applicable laws and regulations, and recognized good corporate governance practices.

Effective February 20, 2026

(Mrs. Preeyaporn Tangpaosak)

President

ALT Telecom Public Company Limited



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Revision/Update Status

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00	20/02/2026	New Document

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